



**YOUR JOURNEY TO
ULTIMATE RELAXATION
STARTS HERE**

USA



WELCOME TO PLATINUM SPAS

It gives us great joy to introduce you to Platinum Spas – Europe's leading innovative hot tub and swim spa brand.

With a focus on innovation, the latest technology and an abundance of features, the improved Deluxe range includes a number of improvements. With five models in the range all now boasting premium features and upgrades including the brand new all seater Seville.

All Platinum Spas hot tubs now include the award-winning energy efficient insulation Platinum Premium Shield. This is designed by the Superior Heatlock Insulation Process (SHIP) which provides a considerable difference in the heat retained in the hot tub as well as a reduction in energy costs.

Now more than ever it is important we look after our wellbeing and spend time looking after ourselves and our wellness. This is our focus here at Platinum Spas – we want to help you focus on improving your health and wellbeing with a hot tub or swim spa.

Your journey to ultimate relaxation starts here.

Platinum Spas team

YOUR WELLNESS IS IMPORTANT TO US

We focus on improving wellness and offer a global range of award-winning hot tubs and swim spas to suit every customer's needs. Our hot tubs and swim spas aim to improve wellness, help you relax, spend quality time with loved ones and lead happier and healthier lives.



WHAT ARE THE BENEFITS OF A HOT TUB AND SWIM SPA

A hot tub or swim spa not only brings you hours of enjoyment but has a number of health benefits too. It can help to reduce stress and anxiety, relieves headaches, helps to burn fat faster and is even great for your skin.

Hot tubs can boost your circulation and reduce strain on the heart, lowers blood pressure and can even help improve your sleep.

Hot tubs are also great if you have aching joints from injuries, arthritis or other conditions. The warm water and bubbles can help to soothe any aches and pains, often to lasting effect.

A swim spa also gives you the benefit of exercise as well as relaxation. They can form an important part of the day to day fitness regime of anyone that wants to stay in good shape.

Swim spas can offer different exercise stations, either swimming or rowing against the powerful built-in jets will provide an intense workout.

Soothe away your stresses with a soak in a hot tub or swim spa.



WHO ARE PLATINUM SPAS

Platinum Spas offers the widest choice of award-winning hot tubs and swim spas in the Superior Wellness portfolio.

Taking pride in the quality of our hot tub and swim spas and using the latest technology on the build and design work to create cutting edge products.

Our Values

Our brand values at Platinum Spas are hugely important to us and we live and breathe them every day:

Quality

Every hot tub and swim spa we produce is of the highest quality.

Choice

We focus on improving wellness and offer a wide range of award-winning hot tubs and swim spas to suit every customer's needs.

Care

We put our customers, partners and team members at the heart of everything we do.

Innovation

Striving for world class design and features with innovation at the forefront with two decades of experience.

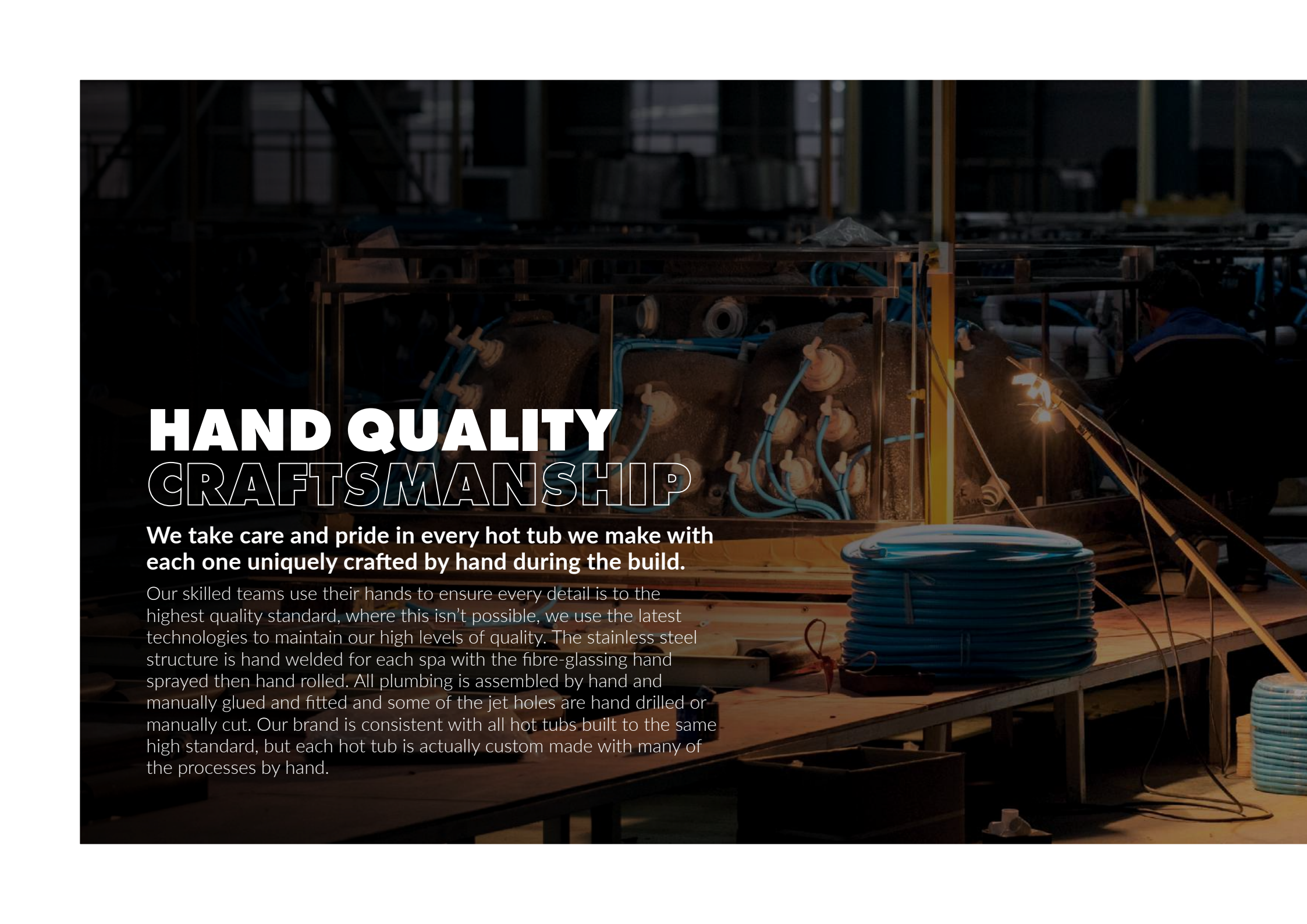


WHY CHOOSE PLATINUM SPAS

Putting our customers and partners at the heart of everything we do, always innovating to bring you high quality premium products.

We focus on improving wellness and offer a global range of award-winning hot tubs and swim spas to suit every customer's needs.

Everything we do is beyond expectations.



HAND QUALITY CRAFTSMANSHIP

We take care and pride in every hot tub we make with each one uniquely crafted by hand during the build.

Our skilled teams use their hands to ensure every detail is to the highest quality standard, where this isn't possible, we use the latest technologies to maintain our high levels of quality. The stainless steel structure is hand welded for each spa with the fibre-glassing hand sprayed then hand rolled. All plumbing is assembled by hand and manually glued and fitted and some of the jet holes are hand drilled or manually cut. Our brand is consistent with all hot tubs built to the same high standard, but each hot tub is actually custom made with many of the processes by hand.



INNOVATION AND DESIGN

We take pride in the quality of our hot tub and swim spas from the controls we use down to the pipework materials. We use the latest technology on the build and design work to create cutting edge products ensuring we go beyond expectations for our customers.



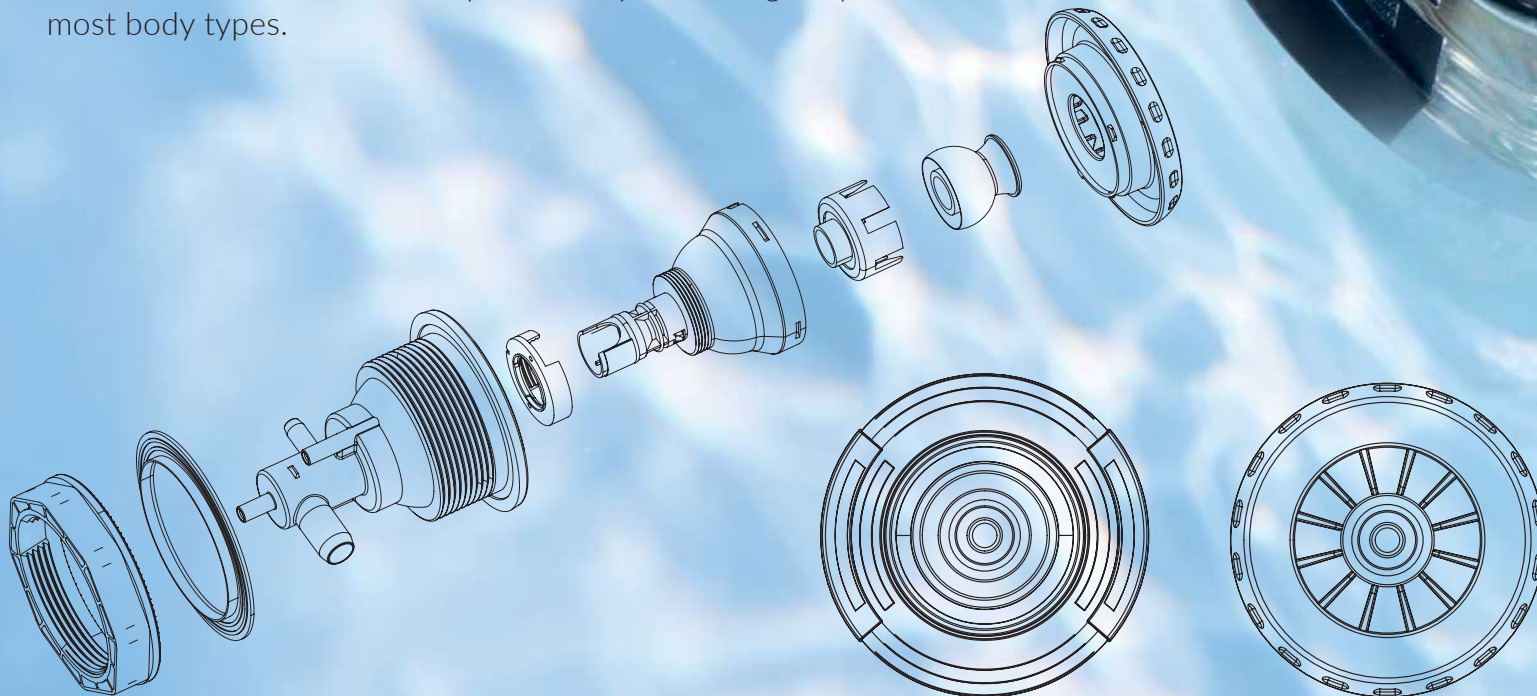


JET DESIGN AND FORMATION

More jets do not equal a better hydromassage, but the right jets do. Utilising the perfect mix of air and water – to deliver a massage that reduces stress and lower back pain, improves sleep and post exercise recovery. It will also alleviate restless leg syndrome, cramps, arthritis and fibromyalgia, improving your overall wellbeing.

A regular hydromassage routine can be more beneficial than you realise.

Seats designed to follow the contours of the body and recessed jets are placed to perfectly match the muscle structure of the human form, which delivers a comfortable, premium hydromassage experience for most body types.



BUYING WITH CONFIDENCE

Quality reassurance

With Platinum Spas, you can have confidence in the components used. We are proud to partner with industry leading suppliers to bring you the highest quality hot tubs with the best hydrotherapy experience. Superior Wellness, world's fastest growing hot tub manufacturer, provides the warranty for Platinum Spas.



Structure with lifetime warranty*

Hot tubs are often subjected to extreme changes in weather, so having a solid structural frame that doesn't warp, shrink or contract in such harsh conditions is incredibly important while they are supporting vast volumes of water.

All Platinum Spas hot tubs are built around an impressive tubular stainless steel framework, due to its robustness we are proud to give a lifetime warranty* on its integrity.

Warranty over view

***5 years warranty on the shell surface of the spa:** Superior Wellness warrants the shell surface of the spa against blistering, cracking, and delamination.

3 years warranty on Control box and display module: Superior Wellness warrants the display and the spa control box against defects in materials and workmanship. This warranty is not given on fuses, bulbs and gaskets.

3 years on pumps: Superior Wellness warrants the jet and circ pumps against defects in materials and workmanship.

2 years warranty on plumbing: Superior Wellness warrants the plumbing against leaks from fittings, pipes, drains, joints, internal plumbing, bonded parts, jet housings.

1 year warranty on the cabinet of the spa: Superior Wellness warrants the cabinet against cracking, peeling of the surface, due to defects in the material or workmanship. Fading and weathering of the surface will naturally occur over time and is not considered to be warrantable defects.

2 years warranty on the ozone generator: Superior Wellness warrants the ozone generator against defects in materials or workmanship.

2 years warranty on the audio system components: Superior Wellness warrants the factory installed audio components (i.e. power supply, speakers, wires, etc.) against defects in materials or workmanship. This includes Bluetooth modules.

2 years warranty on LED lights: Superior Wellness warrants the factory installed LED lights against defects in materials or workmanship.

1 year warranty on the thermo cover: Superior Wellness warrants the thermo cover against defects in materials or workmanship.

1 years warranty on plastic components: Superior Wellness warrants the filter housing, pillows, diverters, waterfalls, cup holders. Defects due to water chemistry are not covered.

2 years warranty on jets: Superior Wellness warrants the jets against defects in materials or workmanship, this does not cover jets failing due to lack of maintenance and poor water chemistry.

* Lifetime warranty period 10 years.

* Any damage found must be reported within 30 days with images. Any damage not reported and in time worsens maybe rejected.

CONTROL AT YOUR FINGERTIPS

We use Balboa as our control system, recognised globally for its high quality and innovation always providing the latest technology. On every Platinum Spas hot tub and swim spa we use Balboa heaters, control panels and control board.

Platinum Spas control panels have WIFI as an option where the customer can control the hot tub from any 3G enabled location. With color screen and directional key pads users can go through their settings and have their hot tub or swim spa set up perfectly for their needs with ease.



TP500



TP700



Spa Touch 2T

Ozone

Every Platinum Spas product comes with the Superior Wellness Ozone* as standard; an electronic sanitiser for your hot tub. This helps to reduce the presence of impurities and microbial life within the hot tub water.

When the Ozone is infused into water, it is able to effectively kill many kinds of bacteria and viruses without the need for adding excessive amounts of chemicals.

It purifies naturally, producing ozone from the atmosphere.

The Superior Wellness Ozone in your hot tub can reduce maintenance time and cost, prolong equipment life and can reduce the chloramines scent. Some people believe that ozonised water also feels softer to their skin.

*Patent pending



Our components

All Platinum Spas products come with synthetic composite side panels, perfect for all weather conditions. The side panels are easily changeable in case of damages caused by the end user. We only use high quality components which are industry leading.

SW (Superior Wellness) pumps

We take pride in our components used, this is why we use SW (Superior Wellness) pumps.

They are equipped with the industry's most advanced quality testing, inspection equipment. The pumps provide a powerful massage working with the jet layout and quantity to leave you feeling relaxed and revitalised.



Aristech Acrylic

We use Aristech Acrylic; the brand supplies acrylic sheets to the world's leading brands for the manufacturing of hot tubs and swim spas.

The Aristech Acrylics brand has blended innovation, manufacturing expertise and industry-leading customer service, to become the preferred brand of acrylic sheet for OEMs, fabricators and designers worldwide.

ENERGY EFFICIENT INSULATION

Our Platinum Premium Shield features on all Platinum Spas hot tubs.

This combines **five different types of insulation** to retain the heat within the cabinet by the **Superior Heatlock Insulation Process (SHIP)** providing a considerable difference in the heat retained in the hot tub as well as a reduction in energy costs.

By reflecting the heat back inwards, the wasted heat created by the pumps and other components can be recycled. The heat is then used to help maintain the temperature through heat transfer via the vast amount of plumbing, this assists with the overall running costs.



Image shown above is Barcelona Hot Tub, Premium range

Tested to CEC standards



Image shown above is Happy Hot Tub, Deluxe range

The manufacturer has certified this product to the California Energy Commission in accordance with California law.

PLATINUM PREMIUM SHIELD EXPLAINED

- ✓ Floor insulation
- ✓ Side panel insulation
- ✓ Recycle heat-lock
- ✓ 360 Inside foil wrap
- ✓ Insulation foam spray

Double Reflective Polyurethane Foam Board inside panels

Foil on the base

Stainless steel Frame Construction

Insulating polyurethane Foam applied to shell

360 degree protection once cover is on.

Reflective Foil Bubble Wrap around the whole spa

ABS pan base

Double Reflective Polyurethane Foam Board inside panels



BRAND FEATURES



Platinum EverBase

Platinum Spas are built from the ground up, with a rigid pan-base which is made from a tough ABS plastic that is further strengthened with fibreglass giving superb structural integrity along with longevity.

The addition of reflective insulating bubble foil acts as a thermal sock and is designed to eliminate the cold penetrating the inside of the spa by bouncing the cold away.



Platinum EverFrame

Platinum Spas is designed to be used anywhere in the world and to withstand all environments. To meet these challenging demands, the spas are built with a tubular 304 grade stainless steel frame.

By using a stainless-steel frame, the spa is more stable and therefore will not expand, contract, twist or warp in changing temperatures or weather conditions that a hot tub may be subjected to.

Being tubular, EverFrame is perfectly designed to absorb and evenly disseminate the weight of the largest modern hot tub, especially with the vast volumes of water they can hold.



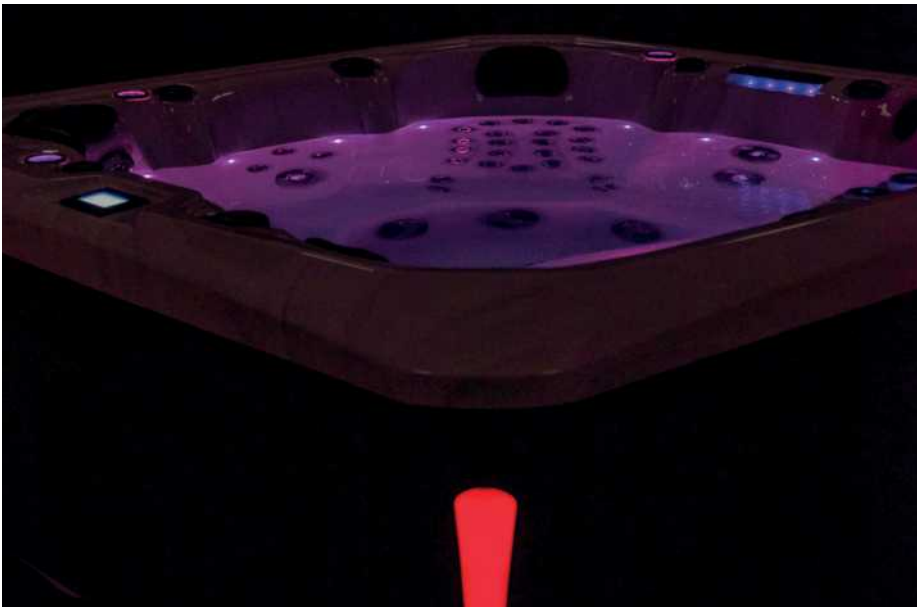


Platinum Superior-Zone

Water quality is extremely important and the addition of our Superior-Zone helps keep your water crystal clear, whilst also reducing the amount of sanitising chemicals used.

Longevity is what our patented ozone has been designed for and it will provide years of worry-free purification, long after many ozone generators have given up. Working quietly in the background our Superior-Zone is looking after your water both day and night, meaning the hot tub is ready to use at any time.

Superior-Zone is fitted as standard on all Platinum Spa models, as we believe good water clarity shouldn't come at an additional cost.



Platinum Illumination

Illumination is a key component of a fulfilling hot tub experience. Chromotherapy is a science and refers to the positive influence lights have on the body and mind.

All Platinum Spas models are fitted with an array of multi-coloured LED lights that can be simply controlled with a push of a button. If you are in the mood to have an individual colour or want our mood lighting where the colours softly fading between each other, the choice is yours.



Platinum Melody

There is nothing better than a soothing massage while listening to your favourite music, radio station, podcast or even a book and achieving this has never been easier thanks to our Platinum Melody system.

This high-quality Bluetooth system is fitted as standard to all models and is very simply to use. Simply search, then connect your smartphone or model device to the hot tubs Bluetooth and away you go.





Platinum Hydromassage

Hydrotherapy is one of the main reasons why people purchase a hot tub. It's important to offer a variety of jet configurations, and therefore each seat within our Platinum Spas hot tubs offer different styles and layouts of jets.

From reverse mould shoulder jets, to larger pulsating back jets and even powerful foot jets for great reflexology we have designed seats to produce a massage for every requirement.

We feel that you should be in control of the massage you receive, so each jet can be turned up or down to allow the pressure you want. We also have Air Valve controls to introduce air into the water stream which makes the jets more powerful or you can reduce it for a subtler massage.



Platinum Liquid Effects

Relaxation comes from many forms and there is nothing better or relaxing when looking at a waterfall or fountains and enjoying the sound they project. We have taken inspiration from these to produce a variety of Liquid Effects to enhance your soak time and relaxation. With pop up fountains and wide waterfalls offering different visual and sounds effects.

For the night time bather, we have added Platinum Illumination so you can take advantage of wonderful fountains and waterfalls as all Liquid Effect features are backlit enabling you to view the stunning dancing water.



FINDING YOUR **PERFECT HOT TUB**

A Platinum Spas hot tub not only brings you hours of enjoyment but a number of health benefits too.

Soothe away your **daily stresses, aches** and **pains** with a soak in a hot tub and improve your wellbeing.




Perfect for families, couples and friends or simply to have some me time to relax.

Choose from a range of high quality, premium hot tubs to suit your needs including size, budget, type and features.





FEATURES TO LOOK OUT FOR




Lighting

-  Safety footwell lighting
-  Waterline lighting
-  Corner panel lighting



Hot tub experience

-  Bluetooth sound system
-  Water fountain

Build quality

-  Superior Aristech Acrylic finish
-  Hand rolled fibre glass shell
-  Color choices
-  No maintenance cabinet
-  High impact moulded ABS base
-  No kink PVC plumbing



Power and control

-  Optional WiFi app based control
-  Balboa control panel





Water Care

-  Ozone water purifying system

Energy efficiency

-  High density lockable spa cover
-  Premium multi-layer insulation

Hydrotherapy

-  Rotational jets
-  Individual seat pressure controls
-  Stainless steel jet casings
-  Directional jets

FAQS

Hot tub FAQs

How long should I stay inside a hot tub?

The length of time you spend in a hot tub might vary depending on a number of variables, including your age, health, environment, water temperature, and personal choice. It is often advised to soak in a hot tub for anywhere between 15 and 45 minutes at a temperature of up to 102 degrees Fahrenheit.

If you've never used a hot tub before, we advise beginning with shorter soaks until you progressively increase your tolerance, adapt to the setting, or discover which suits you the most. To ensure the safest method to enjoy hydrotherapy if you have a pre-existing health problem, we advise that you first speak with your doctor.

How many seats do I need?

This is different for each customer depending on who will be using it – a couple, family or friends. Even if there will only be two people using the hot tub, different options of seats will allow you to soothe different muscles. You may also require a greater number of loungers rather than seats. We have varying options and can help you decide.

How often should I drain my hot tub?

How often you drain your hot tub depends on a number of factors, including how frequently the spa is used, the quality of the water used to fill it, and how well the water is maintained. For optimum performance, we generally advise draining, cleaning, and refilling the hot tub every three to four months.

I would like to sink my hot tub into the decking, is this possible?

We do not advise you to position your hot tub with decking built around it or underground as it can significantly impact future maintenance requirements. If you wish to do this, we advise you consult a structural engineer to ensure that your decking is capable of safely and adequately supporting the full weight of your hot tub when in use. The hot tub should be 8 inches proud of the top of the decking to allow for the cover to clip onto the side.

What are the access requirements?

It is the customer's responsibility to ascertain whether there is adequate space for the delivery of the hot tub. You must have a minimum width of 3.3 feet and a minimum height of 8 foot. Please check the full access requirements with your hot tub retailer.

Swim Spa FAQs

Does my swim spa come with a drainage outlet?

Yes, your swim spa does come with a drainage outlet that is located at the bottom of the swim spa. However, a quicker way to drain your swim spa would be with a submersible pump.

How hot does a swim spa get?

The water temperature can be set up to 104 degrees fahrenheit. The ideal water temperature for swimming is around low 80s. If you want to lounge in the therapy seats and relax then we recommend you set it to be around 90 degrees.

In the swim spas which have dual temperature units, where there is a barrier between the swim area and the hot tub; the hot tub side of the unit can be heated to 90 degrees.

Can someone sit in a seat whilst another person is swimming?

Yes, you may get a little wet from any splashes but sit back, relax and enjoy watching them swim or workout.



GETTING IN TOUCH

For more information please speak to our friendly and dedicated team members.

Find & follow us on



Retailer information